



## MISSION, VISION, GOALS AND CORE VALUES

### Directive: 2 - 100

Date of Issue: July 2013      Amends/Cancel: G.O. 07-16

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#### I. MISSION

The Department of General Services Maryland Capitol Police (DGS-MCP) will provide a safe environment for all visitors, employees, and government leaders at our facilities and State Office centers, and will protect lives and property as a premier security and law enforcement organization.

#### II. VISION

The Department of General Services Maryland Capitol Police will deliver professional police and security services focused on workplace security and crime prevention. The Department will utilize state of the art technology and effectively manage resources as we carry out our responsibilities.

#### III. GOALS

- A. To prevent criminal activity in areas we service.
- B. To improve upon existing measures of law enforcement, security, and communications.
- C. To provide outstanding services for all employees, visitors, and government leaders.
- D. To provide superior physical security to all DGS – MCP secured facilities.
- E. To increase accountability and efficiency at all levels of the organization.
- F. To develop and maintain a highly trained, professional law enforcement agency.

#### IV. CORE VALUES

DGS-MCP employees will be committed to the following core values.

- A. **INTEGRITY.** Employees shall:
  - 1. Uphold the public trust by being honest.
  - 2. Maintain the highest standards of ethical and moral character.
- B. **FAIRNESS.** Employees shall:

1. Treat everyone with respect and dignity and in an unbiased manner.
2. Refrain from responses of uncontrolled anger when dealing with citizens, state employees or co-workers.

C. **SERVICE.** Employees shall:

1. Provide dedicated and compassionate assistance to citizens.
2. Promote leadership, cooperation and assistance to the Department of General Services and its employees.
3. Aspire to improve service, the quality of life and partnership with the tenants of Department of General Services (DGS) facilities and properties.
4. Obey all DGS, DGS-MCP rules, regulations, policies and procedures.